



HOMAG Group ServiceApp

Always the right service department

The Service **App** of the HOMAG Group will connect you quickly and simply to the responsible/requested service department.

- 1. Scan QR code on machine with HOMAG Group Service**App**
- 2. Select and call service department
- 3. or send an email to the responsible company
- ⇒ support through qualified service staff

Advantages for you as a customer of the HOMAG Group:

- ✓ simple and quick contact
- ✓ the right service contact for each product
- ✓ qualified service support
- ✓ phone call and email function
- √ identification of products

HOMAG Group ServiceApp

This is the way you can quite simply reach the right service department:



Download Service**App** in the App Store or Google play Store!

Scan QR code fixed on the machine control

Machine data retrieval through central HOMAG Group server

Select specialized service department and call or send an email to the responsible company

How the right QR code can be put on the HOMAG Group machine



The machines in the future will be directly equipped with the QR code fixed on the machine control in order to guarantee direct contacting



For machines of the HOMAG Group which do you already have you can subsequently generate a QR code on the HOMAG Group homepage and fix it by yourself on the machine



- ⇒ Go to:
 - www.homag-group.com/qr

 ⇒ QR-Code
- ⇒ Insert your 10 digit machine number
- ⇒ **Print code** and fix it on the machine control

www.homag-group.com/qr



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